



Terms & Conditions of Hire

Placing an order with us verbally, by phone, online, or any other method of communication constitutes you have read, understood and agree to the following terms and conditions.

Please read this agreement carefully. Upon entering into this agreement, you the hirer, agreed to be bound by the terms within.

Definitions & Interpretation

In these terms and conditions of hire, the following words and phrases shall have the following meanings:

- “Confirmation of Booking” means the date the Hirer places the order
- “Hirer” means the person who makes the booking, either on their own behalf or on the behalf of their party, to hire one or more articles of clothing.
- “Function Date” means the date of the function for which the item(s) of clothing is/are being hired.
- “Collection Date” means the date that your items will be ready for collection ahead of the Function Date
- “Return Date” means the date on which all garments must be returned to Richard Mark Menswear.

Terms & Conditions of Hire

1. Confirmation of Booking will be taken as formal acceptance of the terms and conditions of hire.
2. Goods are hired to customers on the understanding that they shall be returned in an undamaged condition on the agreed date. You, as the customer, will be responsible for, and reimburse Richard Mark Menswear against any loss of damage to the goods on hire. Accidental damage insurance is available £5.00 per outfit*.

*Excludes cigarette burns or any staining which leave the garment unusable.
3. Customers should check all items immediately after collecting their hired goods on their Collection Date. You are responsible for ensuring that the order is complete and all sizing is correct. Any incorrect supply must be notified as soon as possible before the Function Date.



Richard Mark Menswear will not be able to assist with claims of incorrect order supply after the Function Date.

4. Your order may be collected after 4pm two days prior to the Function Date, or as mutually agreed between you the customer, and us, Richard Mark Menswear. The Hirer is urged to telephone prior to travelling to our store in order to check that your order is ready for collection.
5. Orders must be returned by 1pm on the first working day that our store is opening following the Function Date. Failure to do so will result in an excess charge of £10 per suit per day after the stated return date. There is no exception to this condition.
6. All balances for orders must be fully paid one month prior to the Function Date.
7. In the event of you cancelling your order more than one month before the Function Date you will incur a fee of £50 per suit per day. In the event of the order being cancelled within one month before the Function Date you will be required to pay the full cost for each suit ordered.
8. The Company will not be liable for any injury or loss caused from any or by any article hired.

These are the only terms and conditions upon which will form a binding contract with you. No alteration or substitution to these terms and conditions shall be valid unless agreed in writing by Richard Mark Menswear.

Signed on behalf of the hirer: _____

Date of signature: _____